Alert Technology Ltd Portal Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our portal.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

What data do we collect?

Alert Technology Ltd collects the following data:

• Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide Alert Technology Ltd with most of the data we collect. We collect data and process data when you:

- Register online for our portal.
- Use or view our portal via your browser's cookies.
- Use the Alert Pro unit.

How will we use your data?

Alert Technology Ltd collects your data so that we can:

- Store and process asbestos detection data.
- Allow you to login to our portal for the purpose of viewing and analysing data.

How do we store your data?

Alert Technology Ltd securely stores your data on AWS. For more details on how your data is protected see <u>https://aws.amazon.com/compliance/gdpr-center/.</u>

What are your data protection rights?

Alert Technology Ltd would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Alert Technology Ltd for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Alert Technology Ltd correct any information you believe is inaccurate. You also have the right to request Alert Technology Ltd to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Alert Technology Ltd erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Alert Technology Ltd restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Alert Technology Ltd's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Alert Technology Ltd transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: support@alertpro.tech

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Alert Technology Ltd uses cookies in a range of ways to improve your experience on our portal, including:

- Keeping you signed in
- Understanding how you use our portal

What types of cookies do we use?

There are a number of different types of cookies, however, our portal uses:

Functionality – Alert Technology Ltd uses these cookies so that we
recognize you on our portal and remember your previously selected
preferences. These could include what language you prefer and location
you are in. A mix of first-party and third-party cookies are used.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our portal features may not function as a result.

Changes to our privacy policy

Alert Technology Ltd keeps its portal privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 13th February 2023.

How to contact us

If you have any questions about Alert Technology Ltd's portal privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: support@alertpro.tech

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Alert Technology Ltd has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: dpo@ico.org.uk

Address: <u>https://ico.org.uk/global/privacy-notice/controller-s-contact-details/</u>